

Applying TBI Concepts for Person Centered Support

PROGRAM GOAL

As a continuation of the PHCO Brain Injury Program, learners will be able to identify specialty populations affected by Traumatic Brain Injury (TBI), including those with substance use issues, children, diverse cultural backgrounds, gender and sexuality considerations, aging individuals, and military personnel. They will understand the challenges and needs of individuals with TBI, recognize the importance of care management in recovery, identify tailored support services for both individuals with TBI and their caregivers, and apply knowledge through case studies to explore real-world scenarios and effective strategies in TBI care management.

LEARNING OUTCOMES

At the close of this activity, participants will be able to:

- Explain the role of care manager as part of the interdisciplinary care team in providing care for individuals with traumatic brain injury (TBI).
- Implement tailored support services to meet the unique needs of individuals with TBI as well as their caregivers.
- Apply effective strategies to support evidence-based TBI care.

TARGET AUDIENCE

- Nurses
- Case Managers
- Social Workers

SPEAKER BIOGRAPHICAL INFORMATION

Dana Quigley, RDN

Dana Quigley, RDN, is a Learning and Development professional with extensive experience supporting healthcare teams through education, coaching, and workforce development.

Dana holds a Bachelor of Science in Dietetics from Missouri State University in Springfield, Missouri. In her current role as a Senior Learning and Development Specialist within Centene's Population Health and Clinical Operations division, Dana facilitates a wide array of training initiatives for clinical and non-clinical staff across the organization. Her training portfolio includes Motivational Interviewing, Member Engagement Skills, Dementia Care Specialist training, Time Management, Coaching Skills Workshop, Digital Care Management, Disease Management and Nurse Advice Line onboarding. With a passion for empowering healthcare professionals, Dana strives to create meaningful learning experiences that translate into compassionate, effective care for Centene's diverse member population.

Shaneka Demer, MHA, BSN, RN, CTTS

Shaneka Demer, MHA, BSN, RN, CTTS, has been a nurse for 25 years. She is currently a Senior Learning and Development Specialist providing education to staff at Centene Corporation. Prior to her current role, she was a disease management health coach and team lead at Centene, specializing in cardiac conditions. She received a Bachelor of Science in Nursing degree from Southern University and A&M College in Baton Rouge, Louisiana. She received a Master of Health Administration degree from Louisiana State University-Shreveport. She is also a Certified Tobacco Treatment Specialist. Her past areas of experience include service in diverse medical fields including medical/surgical, cardiology, oncology, neurology, orthopedics, rehabilitation medicine, home health care, skilled nursing care, emergency medicine, and intensive care.

Judith Wanyoike, MHRM, MSN, RN

Judith Wanyoike, MHRM, MSN, RN, is a Senior Learning and Development Specialist within the Disease Management training team, which is part of the Population Health and Clinical Operations, Learning and Development department.

In her current role, she facilitates a variety of training programs, including Health Coaching new hire orientation, cardiac clinical training, education on suicide, homicide, abuse, and neglect, Wellframe Digital Care Management instruction, Dementia Care Specialist Certification, and Nurse Advice Line onboarding. She is regarded as a subject matter expert in cardiac programs. Prior to this role, she was a cardiac registered nurse health coach, a cardiac clinical specialist, and a clinical educator at Centene. Her previous work experience includes roles in acute care settings, long-term care facilities, assisted living communities, specialized units focused on Alzheimer's care, and human resources. She holds a Bachelor of Arts degree from Kenyatta University, a Master of Human Resource Management from Keller Graduate School of Management, and a Master of Science in Nursing from Excelsior University. She is also a licensed registered nurse.

REGISTRATION

This course is accessible through www.centeneinstitute.com. Once you have registered as a new user, navigate to the Activity Catalog. In the Activity Catalog, search for the course title and register by clicking on **ENROLL NOW**.

AGENDA

15 min: *Introduction/Welcome*

10 min: *Role of Case Management in TBI care*

30 min: *Application of CM processes for TBI via Case Study*

30 min: *Care Team Support and Resources for TBI via Case Study*

50 min: *Case Study (Applying Physical, Mental Health, and CM best practices for TBI)*

15 min: *Closing/Questions/Resources*

60 min: *Review Game*

CERTIFICATE OF COMPLETION

The completion of a post-evaluation available after the activity completion will serve as the final step of completing the course. After successfully completing the survey, the certificate will be available for immediate download and printing. Go to **Learn** menu, click on **My Activities > Completed**.

PROVIDER CONTACT INFORMATION

To contact the Centene Institute for Advanced Health Education, please email Centene_Institute@centene.com.

CREDIT INFORMATION



In support of improving patient care, the Centene Institute for Advanced Health Education® is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.



This activity was planned by and for the healthcare team, and learners will receive 2.25 Interprofessional Continuing Education (IPCE) credits for learning and change.

The Centene Institute for Advanced Health Education® designates this Live Activity for a maximum of 2.25 ANCC contact hours.

Centene Institute

FOR ADVANCED HEALTH EDUCATION



As a Jointly Accredited Organization, the Centene Institute for Advanced Health Education® is approved to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Organizations, not individual courses, are approved under this program. Regulatory boards are the final authority on courses accepted for continuing education credit. Social workers completing this course receive 2.25 clinical continuing education credits.



This program has been pre-approved by The Commission for Case Manager Certification to provide continuing education credit to CCM® board certified case managers. The course is approved for 2.25 CE contact hour(s). Activity code: [S00063960](#) Approval Number: [250002255](#)
To claim these CEs, log into your CCMC Dashboard at www.ccmcertification.org.